



Helping you put *Profit* back into call accounting revenues

TeleProfit® is a flexible, easy-to-use call accounting system designed to work with your current PBX and PMS. This feature-rich, but exceptionally affordable, software package provides an unlimited number of pricing tiers for guest and admin lines and also includes nine VIP billing levels. TeleProfit's call-type-oriented call pricing allows you to choose flat rate, distance sensitive (V&H), or bubble pricing for each type of call.

TeleProfit's incoming call tracking allows you to support your marketing programs for inbound call centers. Our Trunk Management capabilities allow you to specify trunk and trunk group configurations that are used when reviewing call traffic costs, facilities costs, and overall profitability. In addition to a full complement of standard reports, our database is completely accessible to you. Use products such as Microsoft Excel, Microsoft Access, Microsoft Query, Crystal Reports, and others to generate your own custom reports.

Unlimited call storage, automatic report scheduler, and both single and multi-property configurations combine to give you a price/performance package that can't be beat!

TeleProfit is *THE* flexible call accounting package on the market today with price/performance that can't be beat!

HITEC & WEB Special

TeleProfit provides five-star service for a one-star price... The one-star price is now 15% cheaper when you mention that you saw us at HITEC or through our Web Site. Contact EnvisionSoft for more information on HITEC/WEB 2004 promotions for TeleProfit and other EnvisionSoft products...

Call Charging

- ☞ **Unlimited Pricing Tiers** – Create an unlimited number of charging tiers that define rates for calls made by particular types of stations. Create separate charging tiers for administration, guest rooms, VIP levels, conference rooms, tenants and others.
- ☞ **Base Charges** – Our multi-pass call charging algorithm always calculates V&H cost, call cost based upon your cost pricing tier, and call price based upon the station's call pricing tier. Apply markups, markdowns, surcharges, and up to 5 taxes to the call price.
- ☞ **Threshold Billing** – Recoup the cost of long duration Internet access calls by establishing threshold timers for guest call pricing.
- ☞ **Bubble Pricing** – Utilize the latest in call accounting strategy to increase your revenues for your average duration calls while not penalizing your short or long duration calls.
- ☞ **Identify calls to local ISPs** – Load the local ISP numbers that are frequently dialed by your guests into the special numbers table. Now you have the ability to price 'data' calls separately from local calls.
- ☞ **International Call Pricing** – Are your guests complaining about the V&H prices for direct dialed international calls? Utilize flat rate pricing for international calls or charge the cheaper (but profitable) international operator assisted rates.

The screenshot shows the TeleProfit software interface. The main window is titled "TeleProfit: TeleProfit Demo 3.01.0029". It features a menu bar (File, Actions, Setup, Reports, Report Scheduler, Help) and a toolbar. The left pane shows a tree view of "TeleProfit Sites" with categories like Server Status, PBX Interfaces, PMS Interfaces, V&H Information, Properties, and Reports. The right pane displays a "Tools - Call Traffic Viewer" window with a table of call records.

Station	Room	Property	Start Time	Duration	Charge	Dialed Digits	Destination
7100	100	Oak Ridge Inn	07/01 14:34	00:03:00	\$2.97	1828324000	HICKORY, NC
7204	204	Oak Ridge Inn	07/01 14:34	00:05:24	\$51.19	01101455641000	JAPAN
7104	104	Oak Ridge Inn	07/01 14:34	00:23:20	\$0.00	1800322223	1-800-Services

TeleProfit's main application window has been designed to give you an at-a-glance view of your property or network of properties. Highlights of the interface are:

- ☞ Navigation bar providing current status, alarms, and warnings for PBX, PMS, and V&H Data.
- ☞ Property Views – Separate menu items for accessing call activity, stations, and VIP guests for each property.
- ☞ Alarm, Warning, and System Messages window.
- ☞ Access to detailed system status monitor providing details regarding number of call records received, processed, and passed to the PMS.
- ☞ Filtering of PBX, PMS, and Properties based upon logged in user and user group. Prevents users at one property from viewing data of another property.



TeleProfit's Web Interface

Tools! WEB and Others Included!

TeleProfit's **Web Server Component** is included with every purchase. This robust ASP-based component allows your front desk users, as well as off-site personnel, to:

- ☞ Log in to the TeleProfit server's database. Access is restricted to property and capability security permissions as configured by the system administrator for each user.
- ☞ Access all reports and reporting capabilities of TeleProfit
- ☞ Access VIP guest settings – View and Edit capabilities for station VIP levels depending on user permissions.
- ☞ Access DID Server settings for guest stations – (if optional DID Server is installed). View / Edit capabilities to manage DID data depending on user permissions

Test Call Generator to sample call pricing for various dialed digits, stations, and time of day.

Call Pricing Analyzer allows you to view pricing details for any call with a click of your mouse.

Reports

TeleProfit's reporting interface utilizes Crystal Reports Reporting Templates for quick and customizable reporting. These templates allow you print your reports, view your reports in a browser window, or you may save your reports as Rich Text Format (.rtf), HTML (.htm), and Microsoft Word (.doc) files. If you are a Microsoft Excel user, use Microsoft Query to import any of TeleProfit's data into your spreadsheets for the ultimate in customized reporting. Remember, all of our data is available to you without the export step that other products require. Reports can cover one or all properties. Schedule and save, or schedule and email reports using our Report Scheduler. Reports provided with TeleProfit include:

Station Reports

- ☞ Station Detail / Summary
- ☞ Daily Summary
- ☞ Chronological Detail
- ☞ Department Summary
- ☞ Exception Report
- ☞ Trunk Usage Detail / Summary
- ☞ Type of Call Detail / Summary

Management Reports

- ☞ Posted Calls Report
- ☞ Un-posted Calls Report
- ☞ Call Activity by Hour
- ☞ Dialed Number / Type of Call Report
- ☞ Traffic Profit Detail / Summary
- ☞ Traffic and Facilities Summary Analysis
- ☞ Tax Detail / Summary Report

Incoming Traffic Reports

- ☞ Call Activity by Station
- ☞ Incoming Summary / Detail by
 - Geographic Region
 - State, Country
 - Trunk & Trunk Group

Tenant Reports

- ☞ Receivables Summary
- ☞ Past Due Payment Summary
- ☞ Tenant Journal

Advanced Features

TeleProfit's advanced options offer you unparalleled features from one vendor. Choose from:

- ☞ Tenant Services – Multi-Tenant / Multi-Dwelling call accounting, invoicing, and services
- ☞ DID Number Server – Automatic assignment of DID numbers upon guest check-in
- ☞ Campus Services – Centralization of call accounting and administration for multi-property chains, management companies, and franchises
- ☞ Network Clients – Multi-Desktop terminal option

Refer to our specifications sheets for each of the features listed above.

Minimum System Requirements:

- PC with Pentium IV, 900MHz Processor
- 512 MB RAM
- Windows NT, 2000, or XP (at current service pack)
- 8 GB Hard Drive
- CDROM Drive (Floppy & CD-RW optional for backups)
- VGA Monitor
- Mouse, Keyboard
- Sound card with speakers (optional to provide audible alarms to end users)
- 2 or more serial ports (as required by PBX and PMS interfaces, more needed if you run PMS two-way interface for VIP and Check-in/Check-out monitoring)
- Network Adapter (Optional – required for Client or WEB Access)
- Modem - (optional – modem required for alarm paging)
- Microsoft Internet Information Service (IIS) – (Optional – WEB server component readily installs into IIS, integration may be required if you use other web servers. IIS is included with Windows 2000 and XP Pro).
- PC Anywhere or Real VNC Host Version – (Optional, but required if you desire remote maintenance support)

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